



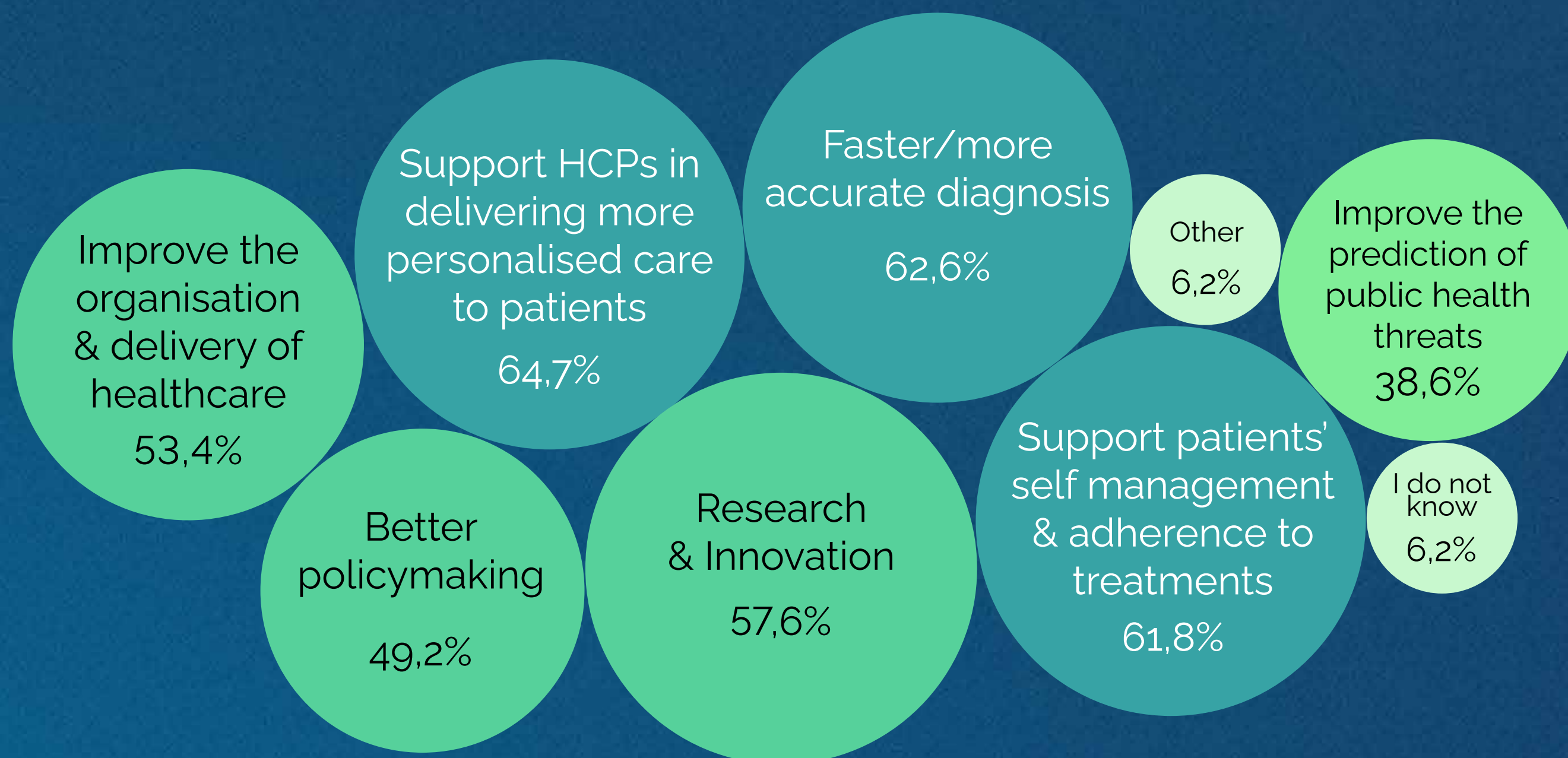
# What do patients think about AI in healthcare?

Key findings from the EPF survey

# Patients feel hopeful about AI benefiting patients, despite some concerns

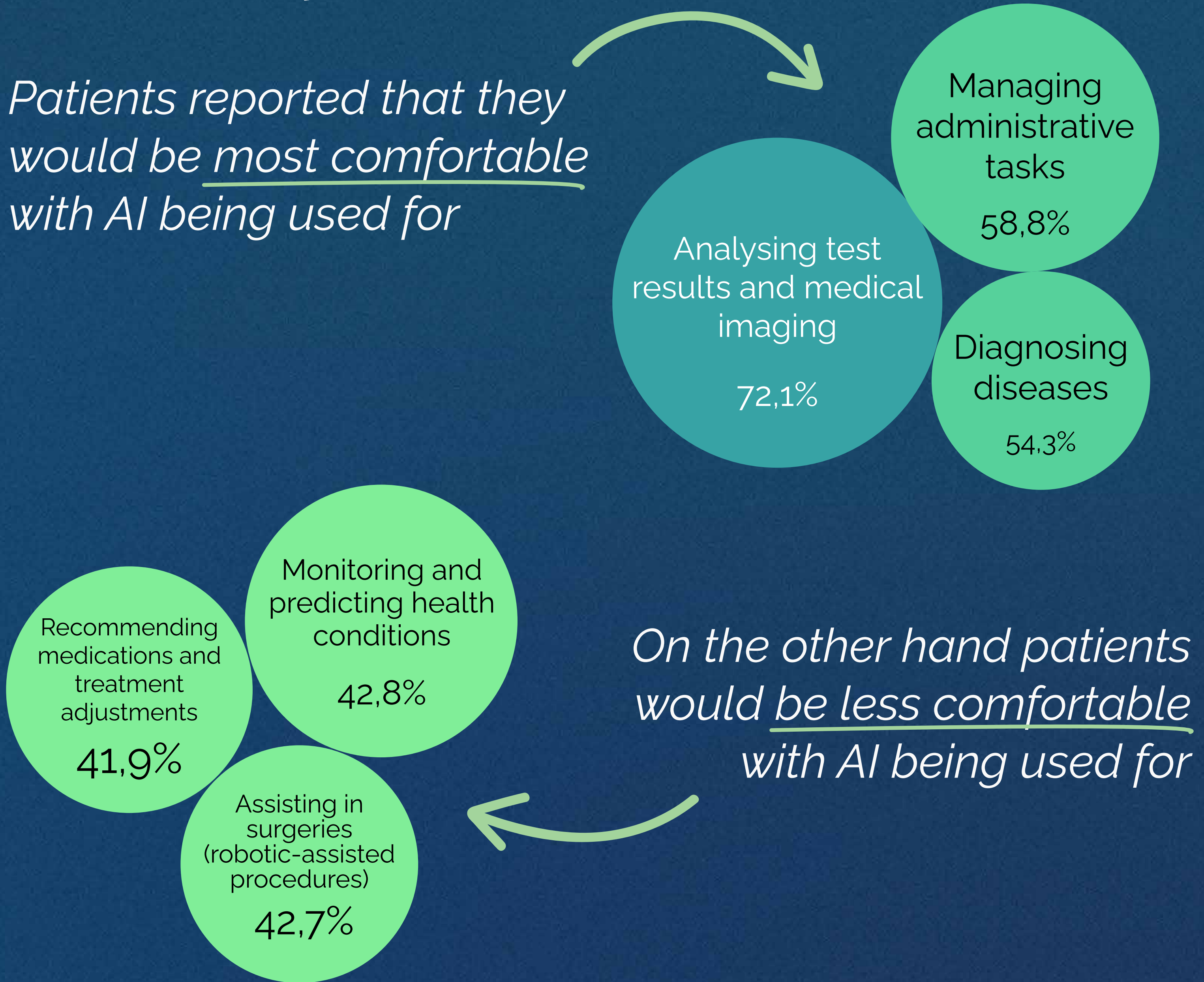
## **Takeaway 1**

*Almost all patients (98.05%) believe that AI could bring benefits to healthcare. Only a very small minority indicated that there are no benefits (1.95%) or that they do not know (6.18%).*



# Takeaway 2

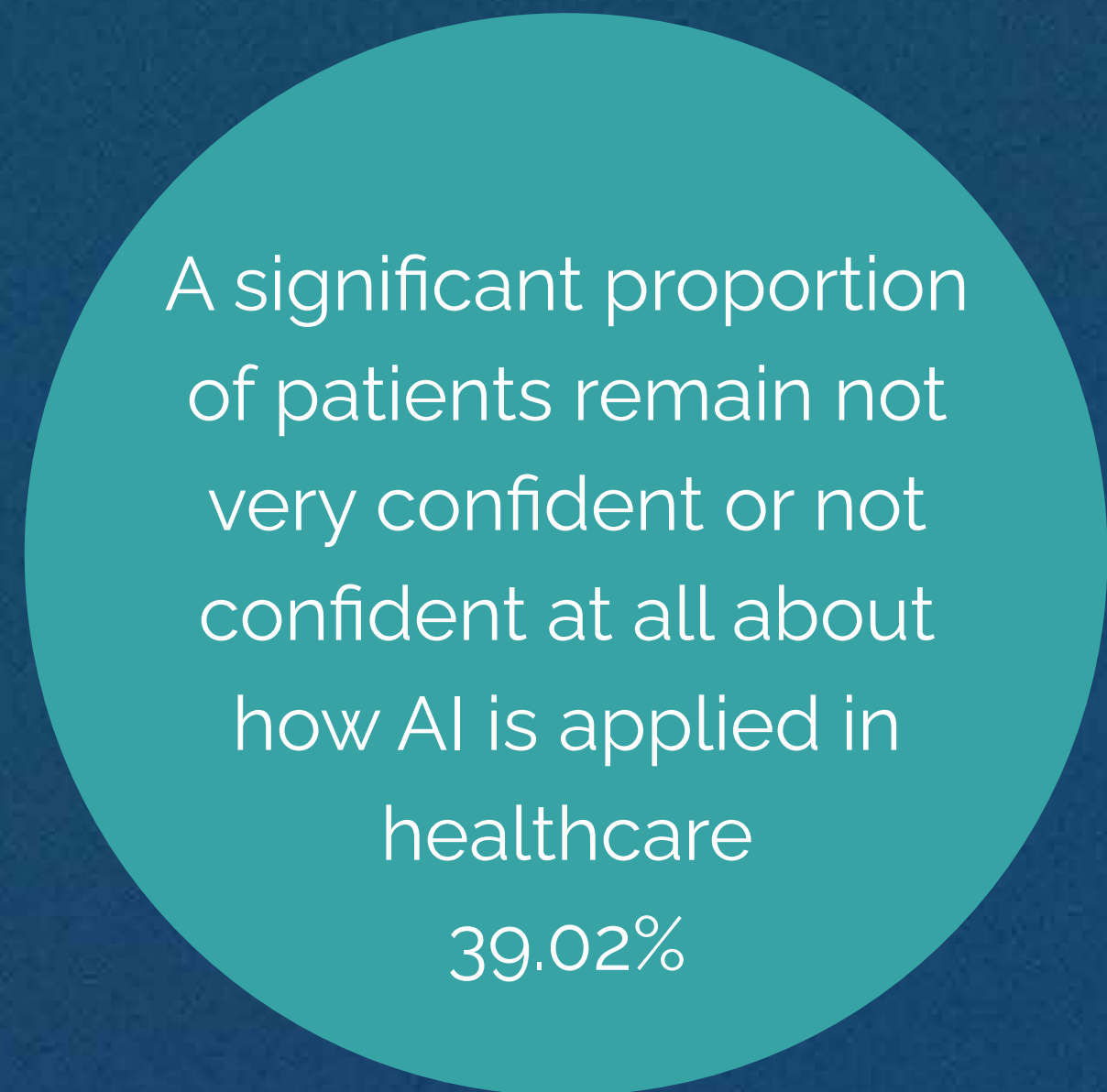
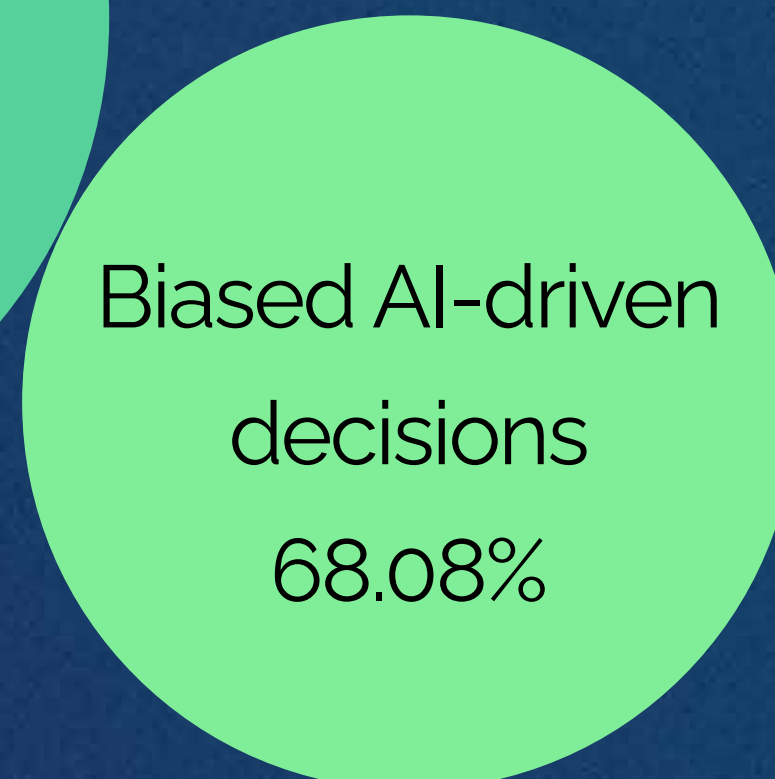
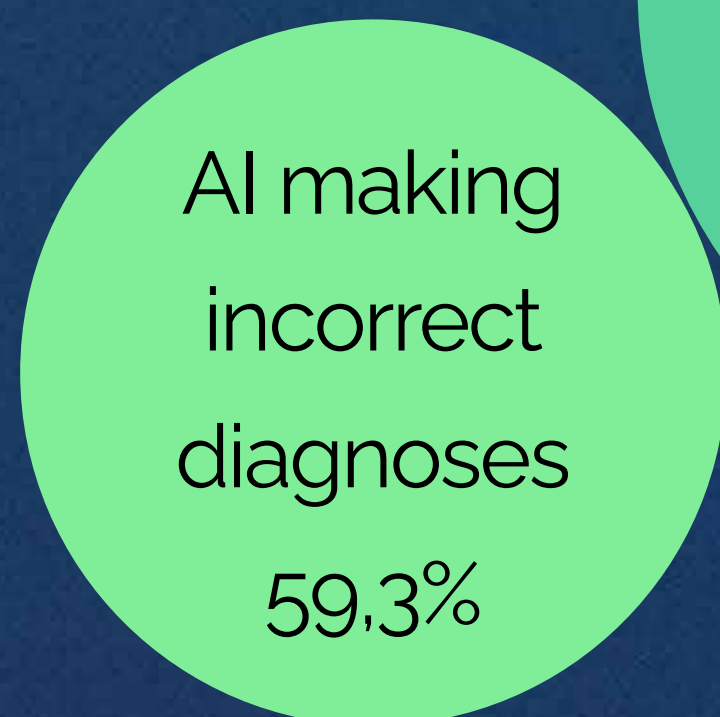
Patients reported that they would be most comfortable with AI being used for



# Takeaway 3

*Positive views on AI in healthcare coexist with significant concerns, including concerns about the lack of human empathy and biased AI-driven decisions.*

The main concerns are:



## Takeaway 4

*An overwhelming majority (93%) believe that doctors should inform patients about the use of AI at the very beginning of their visit or treatment.*

Doctors should inform patients about the use of AI

93%

Provided upon request

3%

## Takeaway 5

*Patients believe that accessible educational materials and easy-to-understand resources (73%), followed by integrating AI literacy into healthcare education (62%) are key to improving AI literacy.*

Offering AI-related support services

52%

Educational materials & accessible easy-to-understand resources

73,3%

Integrating AI literacy into healthcare education

62,1%

Media campaigns to inform the general population about AI's role in healthcare

46,9%

Workshops or seminars

39,6%